



Privacy Statement – Cicopass

This privacy statement applies to the processing of personal data through the services and platform of Cicopass, a service provided by Cico Concepts BV, located at Hoenderkamp 20, 7812 VZ Emmen, the Netherlands.

What personal data do we process?

We process the following personal data when a bicycle is registered through a dealer:

- Name
- Contact details (such as email address)
- Bicycle information (brand, model, frame, key, motor and battery numbers)
- Unique Cicopass ID
- Optional data such as purchase date or proof of warranty
- Optional tag number

For what purposes do we use this data?

The data is processed exclusively for the following purposes:

- To record ownership
- To facilitate recognition and recovery in case of loss or theft
- To provide proof of ownership for resale
- To communicate about the registration (if necessary)

Legal basis: consent via dealer

The processing of personal data is based on the customer's explicit consent, given at the time of registration in-store or online. The customer can provide digital consent by scanning the QR code on the Cicopass sticker at the dealer. Dealers are required to obtain this consent before completing the registration via the Cicopass API or portal.

Retention period

Personal data is retained for as long as the bicycle registration remains active, or until the user requests its deletion.

Sharing of data

Personal data will not be shared with third parties, unless required by law or requested by law enforcement authorities on a legal basis.

Data security

Cicopass implements technical and organizational measures to protect personal data against loss, misuse, unauthorized access, or disclosure. API integrations are secured through encryption and access control.

Your rights

Users have the right to access, correct, or delete their personal data.

Requests can be submitted via: avg@mijncico.com

Contact details

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